




Worry-Free Test System Coverage

Predictable support, proactive maintenance, and priority service—all bundled into a single plan.

A Service Contract with Circuit Check is more than support—it’s a strategic partnership built to keep your test systems running at peak uptime. Your team receives priority access to remote and onsite expertise, along with comprehensive coverage for parts, labor, training, preventative maintenance, and installations. For organizations leveraging our discounted software packages, enhanced data-driven insights and security help improve decision making and optimize tester performance. Your operations stay protected, timelines stay on track, and uptime remains the priority.

	 Kilowatt (System)	 Megawatt (System)	 Gigawatt (Site)
Remote Services			
Total Remote Support Hours	50	Unlimited	Unlimited
Upgrade Remote Service Hours	10 Max	15 Max	30 Max
Three Day Remote Reponse	✓		
Support Hour - Bulk Buy Discount	✓		
Next Business Day Response		✓	✓
Onsite Repair Services			
Response Onsite within 5 Business Days		1 per year	5 per year
No Charge - CCI Parts & Consumables		✓	✓
Maintenance Services			
Parts Credit (No MOQ)	\$1,000	\$2,000	\$8,000
Annual Onsite Preventative Maintenance		✓	✓
No Charge - CCI Parts & Consumables		✓	✓
Premium Services			
Fixed-Rate Installations		✓	✓
Technician Training (Remote)		✓	✓
Onsite Spare Parts & Restock			✓
Dedicated Account Manager			✓
Software Services			
Kilowatt Digital		✓	✓
Test Partner Lite		✓	✓
Software/Security Annual Discount		✓	✓